

Privacy statement

Of course, we handle your data confidentially. To inform you better about this, we have prepared this privacy statement. If you have any questions about the processing of your personal data, please contact us.

Studio Ravoga, located at Waterviolier 58, 2408LM in Alphen aan den Rijn, is responsible for the processing of personal data as shown in this privacy statement.

Contact Information

Studio Ravoga

Waterviolier 58 2408LM, Alphen aan den Rijn

info@studioravoga.com

www.studioravoga.com

Personal data we process

Studio Ravoga processes your personal data because you use our services and/or because you provide them to us yourself. Below you will find an overview of the personal data we process:

First and last name

Address details

Phone number

Email address

Payment details

Special personal data we process

Our website does not intend to collect data about website visitors under the age of 16 unless they have permission from parents or guardians. However, we cannot verify whether a visitor is over 16 years old. We therefore recommend that parents be involved in their children's online activities to prevent data about children from being collected without parental consent. If you are convinced that we have collected personal information about a minor without permission, please contact us at info@studioravoga.com and we will delete this information.

For what purpose and on what basis we process personal data

Handling your payment

Sending our newsletter and/or advertising brochure

Being able to call or email you if necessary to carry out our services

Informing you about changes to our services and products

To deliver goods and services to you

Studio Ravoga analyzes your behavior on the website to improve the website and tailor the range of products and services to your preferences. Studio Ravoga also processes personal data if we are legally obliged to do so, such as data we need for our tax return.

Automated decision-making

Studio Ravoga does not use automated processing for matters that can have (significant) consequences for individuals. These are decisions that are made by computer programs or systems without a person (such as an employee of Studio Ravoga) being involved. For processing our financial administration, we use 'Snelstart Software'.

Sharing personal data with third parties

Studio Ravoga shares your personal data with third parties if this is necessary for the execution of the agreement and to comply with any legal obligation. We conclude a data processing agreement with companies that process your data on our behalf to ensure the same level of security and confidentiality of your data. Studio Ravoga remains responsible for these processing activities. In addition, Studio Ravoga only provides your personal data to other third parties with your explicit consent. Snelstart > Complete personal data > For processing financial administration

Cookies or similar techniques that we use

Studio Ravoga uses functional, analytical, and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet, or smartphone when you first visit this website. Studio Ravoga uses cookies with purely technical functionality. These ensure that the website works properly and that, for example, your preferences are remembered. These cookies are also used to make the website work well and to optimize it. In addition, we place cookies that track your surfing behavior so that we can offer customized content and advertisements. During your first visit to our website, we informed you about these cookies and asked for your permission to place them. You can opt-out of cookies by adjusting your internet browser settings to no longer store cookies. Additionally, you can also delete all information that was previously stored through the settings of your browser.

View, modify, or delete data

You have the right to view, correct, or delete your personal data. In addition, you have the right to withdraw any consent for data processing or to object to the processing of your personal data by Studio Ravoga and you have the right to data portability. This means that you can request us to send the personal data that we have about you in a computer file to you or another organization mentioned by you. You can send a request for access, correction, deletion, data transfer of your personal data, or request to withdraw your consent or object to the processing of your personal data to info@studioravoga.com. To ensure that the request for access is made by you, we ask you to send a copy of your ID with the request. In this copy, make your photo, MRZ (machine-readable zone, the strip with numbers at the bottom of the passport), passport number, and citizen service number black. This is to protect your privacy. We will respond as soon as possible, but within four weeks, to your request.

How we secure personal data

Studio Ravoga takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure, and unauthorized modification. If you have the impression that your data is not properly secured or if there are indications of abuse, please contact us via info@studioravoga.com.